

Member Quick Reference ACH

Resource 2, 1 of 2

Return Reason Codes

- RO1 Insufficient Funds
- Account Closed RO2
- No Account/Unable to Locate Account RO3
- Invalid Account Number Structure R04
- Unauthorized Debit to Consumer Account R05 Using Corporate SEC Code
- R06 Returned per ODFI's Request
- R07 Authorization Revoked by Consumer
- RO8 **Payment Stopped**
- R09 Uncollected Funds
- R10 Consumer Advises Originator is Not Known to Receiver and/or Originator is Not Authorized by Receiver to Debit Receiver's Account
- R11 Customer Advises Entry Not in Accordance with the Terms of the Authorization
- R12 Account Sold to Another DFI
- R14 Representative Payee Deceased or Unable to Continue in that Capacity
- Beneficiary or Account Holder Deceased R 15
- R16 Account Frozen/Entry Returned Per OFAC Instruction
- R17 File Record Edit Criteria/Entry with Invalid Account Number Inititiated Under Questionable Circumstances
- R20 Non-Transaction Account
- R21 Invalid Company Identification
- R22 Invalid Individual ID Number
- R23 Credit Entry Refused by Receiver
- R24 Duplicate Entry
- R29 Corporate Customer Advises Not Authorized
- R31 Permissible Return Entry (CCD and CTX only)
- Return of XCK Entry R33
- R37 Source Document Presented for Payment
- R38 Stop Payment on Source Document
- R39 Improper Source Document/Source Document Presented for Payment

Represented Check Entries Return Reason Codes

- R50 State Law Affecting RCK Acceptance
- R51 Item Related to RCK Entry is Ineligible or RCK Entry is Improper
- Stop Payment on Item Related to RCK Entry R52
- R53 Item and RCK Entry Presented for Payment

International ACH Transactions Return Reason Codes

- R50 IAT Entry Coding Error
- Non-Participant in IAT Program R.51
- Invalid Foreign Receiving DFI Identification R82
- Foreign Receiving DFI Unable to Settle R83
- Entry Non Processed by Gateway Operator R84 R85 Incorrectly Coded Outbound International Payment

ACH Operator Rejects

- R13 Invalid ACH Routing Number
- R 18 Improper Effective Entry Date
- R 19 Amount Field Error Addenda Error R25
- Mandatory Field Error R26
- R27 Trace Number Error
- R28
- Routing Number Check Digit Error RDFI Not Participant in Check Truncation R30 Program
- R32 RDFI Non-Settlement
- R34 Limited Participation DFI
- R35 Return of Improper Debit Entry

Dishonored Return Reason Codes

- Misrouted Return R61
- R67 Duplicate Return
- R68 Untimely Return
- Field Errors (Errors Listed Below) R69 01-Return Contains Incorrect DFI Account Number 02-Return Contains Incorrect Original
 - Entry Trace Number
 - 03-Return Contains Incorrect Dollar Amount
 - 04-Return Contains Incorrect Individual
 - Identification Number/Identification Number
 - 05-Return Contains Incorrect Transaction Code
 - 06-Return Contains Incorrect Identification Number
 - 07-Return Contains an Invalid Effective Entry Date
- R70 Permissible Return Not Accepted/Return Not Requested by ODFI

Contested Dishonored Returns

- Misrouted Dishonored Return R71
- R72 Untimely Dishonored Return
- R73 Timely Original Return
- R74 Corrected Return

Transactions Codes

Demand Credit Records (for checking, NOW, 38 Prenotification of Savings Debit and sharedraft accounts)

- 20 Reserved
- Return or Notification of Change for original 21 transaction code 22, 23, or 24
- 22 Demand Credit
- Prenotification of Demand Credit 23 Authorization; Death Notification (non-dollar)
- 24 Zero Dollar with remittance data (for CCD and CTX entries only); Acknowledgement Entries (ACK and ATX entries)

Demand Debit Records (for checking, NOW, 44 and sharedraft accounts)

- 2.5 Reserved 26
 - Return or Notification of Change for original transaction code 27, 28, or 29 Demand Debit
- 27
- 28 Prenotification of Demand Debit (non-dollar) 29 Zero dollar with remittance data (for CCD,
- CTX, and IAT entries only)

Savings Accounts Records

- 30 Reserved
- Return or Notification of Change for original 31 transaction code 32, 33, or 34
- 32 Savings Credit
- Prenotification of Savings Credit; Death 33 Notification (non-dollar); Automated Enrollment Entry (non-dollar)
- 34 Zero dollar with remittance data (for CCD, CTX, and IAT entries only); Acknowledgment Entries (ACK and ATX entries only)

Savings Account Debit Records

- 35 Reserved
- Returned or Notification of Change for 36 original transaction code 37, 38, or 39
- Savings Debit 37

- R75 Return Not a Duplicate R76 No Errors Found
- Authorization (non-dollar)
- 39 Zero dollar with remittance data (for CCD, CTX, and IAT entries only)

Financial Institution General Ledger Debit Records

41 Return or Notification of Change for original transaction code 42, 43 or 44

Zero dollar with remittance data

Financial Institution General Ledger

for original transaction code 47,

(for CCD and CTX entries only)

46 Return or Notification of Change

42 General Ledger Credit 43 Prenotification of General Ledger Credit (non-dollar)

Debit Records

48, or 49

47 General Ledger Debit

52 Loan Account Credit

entries only)

53

48 Prenotification of General

Ledger Debit (non-dollar)

Loan Account Credit Records

51 Return or Notification of Change

transaction code 52, 53, or 54

Prenotification of Loan Account

54 Zero dollar with remittance and CTX

Loan Account Debit Record (Reversals)

55 Loan Account Debit (Reversal Only)

56 Return or Notification of Change for

Original transaction code 55

Authorization (non-dollar)

49 Zero dollar with remittance data

(for CCD and CTX entries only)

ACH Return Reason Codes

| Code | Reason for Return | Account Type & Notes | Return Deadlines / Written Statement (WSUD) Requirements |
|------|------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| R01 | Insufficient Funds | Consumer or Non-Consumer | 2 Banking Days |
| R02 | Account Closed | Consumer or Non-Consumer | 2 Banking Days |
| RO3 | No Account/Unable to Locate Account | Consumer or Non-Consumer | 2 Banking Days |
| R04 | Invalid Account Number Struc- ture | Consumer or Non-Consumer | 2 Banking Days |
| R05 | Unauthorized Debit to Consumer Account Using Corporate SEC Code | Consumer | 60 Calendar Days WSUD Required |
| R06 | Returned per ODFI's Request | Consumer or Non-Consumer | Deadline not defined, determined by ODFI and RDFI. The ODFI must agree to indemnify the RDFI according to Article Two, Subsection 2.12.3 |
| R07 | Authorization Revoked by Con- sumer | Consumer (May not be used for ARC, BOC, POP, RCK, CCD or CTX) | 60 Calendar Days WSUD Required |
| R08 | Payment Stopped | Consumer or Non-Consumer | 2 Banking Days |
| R09 | Uncollected Funds | Consumer or Non-Consumer | 2 Banking Days |
| R 10 | Customer Advises Not Authorized, Improper, Ineligible, part of an Incomplete Transaction or an improperly reinitiated entry. | Consumer; Non-Consumer only if the debit entry contains a consumer SEC code or is an ARC, BOC, POP or IAT. For CCD or CTX Entries to Consumer Ac- counts, see R05 for CCD or CTX Entries, see R29 | 60 Calendar Days WSUD Required |
| R11 | Customer Advises Entry Not In Accordance with the Terms of the Authorization | Consumer and for Non-Consumer when ARC, BOC, POP and IAT | 60 Calendar Days WSUD Required |
| R12 | Account Sold to Another DFI | Consumer or Non-Consumer | 2 Banking Days |
| R 14 | Representative Payee Deceased or Unable to Continue in that Capac- ity | Consumer or Non-Consumer | 2 Banking Days |
| R15 | Beneficiary or Account Holder (Other Than a Representative Payee) Deceased | Consumer Only | 2 Banking Days |
| R16 | Account Frozen/Entry Returned Per OFAC Instruction | Consumer or Non-Consumer | 2 Banking Days |
| R17 | File Record Edit Criteria | Consumer or Non-Consumer | 2 Banking Days |
| R20 | Non-Transaction Account | Consumer or Non-Consumer | 2 Banking Days |
| R21 | Invalid Company Identification | Non-Consumer | 2 Banking Days |
| R22 | Invalid Individual ID Number | Consumer or Non-Consumer CIE or MTE entries | 2 Banking Days |
| R23 | Credit Entry Refused by Receiver | Consumer or Non-Consumer | RDFI must transmit the return entry to the ACH Operator by the ACH Operator's deposit deadline for the return entry to be made available to the ODFI no later than the opening of business on the second banking day following the RDFI's receipt of notification from the Receiver that it has declined the entry. |
| R24 | Duplicate Entry | Consumer or Non-Consumer | 2 Banking Days |
| R29 | Corporate Customer Advises Not Authorized | Non-Consumer | 2 Banking Days |
| R31 | Permissible Return Entry (CCD and CTX only) | Non-Consumer | Not defined, determined by the ODFI and RDFI |
| R33 | Return of XCK Entry | Consumer or Non-Consumer | 60 Calendar Days; No WSUD required |
| R37 | Source Document for Presented for Payment | Consumer or Non-Consumer | 60 Calendar Days; WSUD required |
| R38 | Stop Payment on Source Docu- ment | Consumer or Non-Consumer | 60 Calendar Days; No WSUD required |
| R39 | Improper Document/Source Document Presented for Payment | Consumer or Non-Consumer | 2 Banking Days |

